

## Free WiFi at the Scottsdale Public Library!

This service provides filtered web access for customers using personal laptops with functioning Ethernet or wireless cards (802.11b) . To use our free WiFi, you should have DHCP enabled on your computer.

### TROUBLESHOOTING TIPS

1. Try a different website. Some sites may only be available while connected to a certain network. To see if this is the problem, try to access a general-use site, like [www.google.com](http://www.google.com).

2. Check for pre-set proxy settings. Pre-set proxies may interfere with your ability to connect. To check your settings:

- a. Go to "Tools → Internet Options"
- b. Click on the "Connections" tab
- c. Click on "LAN Settings"
- d. Uncheck all three boxes.

3. Check for a pre-set IP address.

To use this service, you should get your IP via DHCP. To check this setting:

- a. Go to "Control panel → Network Connections"
- b. Right click "Local Area Network Connection" and select "Properties"
- c. Double-click "Internet Protocol (TCP/IP)"
- d. Check "Obtain IP address automatically" and "Obtain DNS address automatically".

4. If you are still experiencing problems, please call technical support at 877-282-2519.

### DON'T FORGET!

If you have changed any settings on your computer to use WiFi, set them back before leaving the library. If you don't, you may not be able to connect to the web from work or home.

### IMPORTANT NOTICE

By choosing to use this free Internet service you agree to abide by the Library's and Ethostream's Acceptable Use Policies. (Read the Library's policy <http://library.scottsdaleaz.gov/atmylibrary/aup.pdf> or get a copy of it at the Reference/Information Desk.) By so doing, you also acknowledge that you understand that the use is at your own risk and that the Library is not responsible for any damage that may occur to your computer while connected to the Scottsdale Public Library or Ethostream network.